# RiskTech Interactive

## Online Recommendation Tracking Database

# What is RiskTech Interactive?

RiskTech Interactive is a secure online web database that will be used to report, manage and track risk management issues. It provides our clients the ability to exchange and review risk improvement recommendations in real time and gives them the tools and confidence to manage all types of general and operational risks that they are currently experiencing in their organisation.

The database is a standalone purpose built system with a unique URL for each business and with controlled access logins. The database is designed using Microsoft SQL 2005 version combined with Microsoft NET 2.0 framework and Visual C# language.

Whether its risks involving people, property, asset, business or regulatory compliance, RiskTech Interactive can assist your organisation by allowing team members to stay connected and share information for effective collaboration, performances and responses.

# Risk Management

Effective risk management in your organisation is a crucial business drive to prevent injuries to staff, avoid business interruption and optimise business opportunities.

RiskTech encourages adoption of the widely recognised Australian Standard for Risk Management AS4360:2004. This standard provides a uniform methodology for identifying, assessing, measuring and providing effective control over all your business risks.

# Tracking Recommendations

Risks change over a period of time, which makes tracking the status of recommendations a crucial part of your organisational risk management process. By adopting RiskTech Interactive it will simplify the process and allow managers to easily record the status of previously identified risk improvement recommendations.

A key component of AS4360:2004 is the concept of continual improvement. This is important as there is little point in identifying risks unless steps are taken to manage these risks.

# How to join RiskTech Interactive?

RiskTech Interactive can be effectively launched for your company in 3 easy steps.

## Step 1:

The database users need to be identified and a full list of sites within your divisional/state structure needs to be obtained.

## Step 2:

Copies of any previous or existing reports and recommendations can be collated and uploaded into the RiskTech Interactive database.

## Step 3:

Users will then be provided with login details and asked to accept the Terms and Conditions when they login-in the first time.

# The Benefits

The benefits of joining RiskTech Interactive include:

- The Ability to demonstrate compliance with AS4360:2004 by real time status reporting of risk improvement recommendations.
- Having complete control on all your risk management issues.
- Controlled user access provides the ability to:
  o Upload and download company documents, manuals and reports as required;
  o Separate risk management issues into the various business locations or divisions that the company might have;
  o Track recommendations by prioritisng action items and recommendations;
  o New recommendations can be added as they raised;
  o View simple graphical reporting in the form of charts and figures at the click of a mouse;
  o Senior management and key stakeholders such as insurance brokers can use automated reporting capability to capture recommendation status at any time; and
  o Demonstrate to insurers a commitment to ongoing risk improvement.

www.risktech.com.au

# Frequently Asked Questions

**Question:**
Who developed RiskTech interactive?
**Answer:**
RiskTech Interactive was developed by Interactive Concepts a software company specialising in Interactive and collaborative software.
www.interactiveconcepts.com.au

**Question:**
How are RiskTech and Interactive Concepts related?
**Answer:**
Interactive Concepts is a software provider providing software to RiskTech. The RiskTech Interactive version was specifically built to RiskTech requirements. RiskTech have entered into a formal agreement with Interactive Concepts for the development and ongoing management of RiskTech Interactive.

**Question:**
How secure is my data?
**Answer:**
The data is stored in highly secured Microsoft SQL databases. The software was developed using Microsoft .Net 2.0 framework and uses session state to control user access to the site. MS SQL and Microsoft .Net framework are both corporate standard software development products.

**Question:**
Where is the database hosted?
**Answer:**
The web site and the MS SQL database are hosted by PEGASUS data Centre, a professional hosting company based in Brisbane. Pegasus Data centre has a 99.9% service level agreement for data.
www.intervolve.com.au

**Question:**
Is it possible for other companies to access my data?
**Answer:**
No, each RiskTech client will have its own login site and a separate database.

**Question:**
What arrangements are in place for back up of this data?
**Answer:**
The hosting company backs the data up daily.

**Question:**
Can I obtain copies of the data within the database?
**Answer:**
Yes. Data can be downloaded upon request.

**Question:**
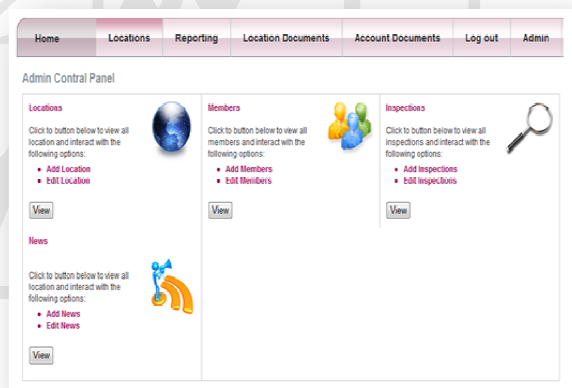Can I customise my home page and reporting?
**Answer:**
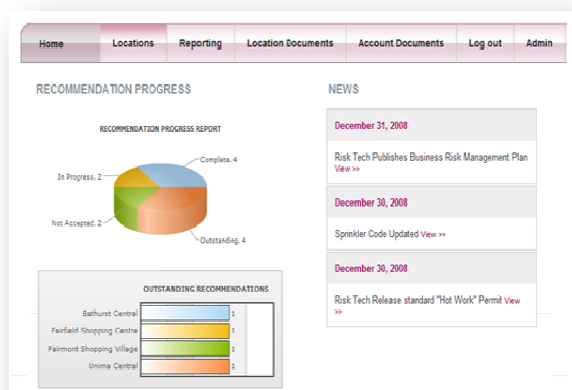Yes, however this will incur additional costs.

**Question:**
Can I get a demonstration on how RiskTech Interactive works?
**Answer:**
Yes, either call our Sydney or Brisbane office on (02) 8745 2045 or (07) 3435 5111 to arrange a demonstration, or simply download the PowerPoint Presentation found on our website.

RiskTech Interactive - Home Page

RiskTech Interactive - Admin Page